Operating and house rules
RESIDENCE DYMOKURY

In order to ensure safe operation and a non-health threatening environment in the Residence Dymokury (hereinafter the guest house) I issue this Operating and house rules, which are binding in the scope of introduction for all persons staying in the premises of the guest house based on a contractual relationship and other persons who visit the premises of the guest house.

I. Operator and services provided

Operator:
DMK Services s.r.o.
Na Ohrádkách 344, 289 01 Dymokury
IČ: 23437073

Responsible person:
Ing. Miroslav Kubelka
Na Ohrádkách 344, 289 01 Dymokury
Phone: +420 737 468 456

Range of services: accommodation in private

II. Accommodation services

a. The guest is obliged t**o present a valid ID card or travel document** at the time of check-in.
b. The guest, upon entering the accommodation, takes note of this Operating and house rules in their entirety and expresses his or her unreserved consent.
c. On the day of arrival, the earliest c**heck-in is from 15:00** unless otherwise agreed in advance.
d. On the day of departure, the c**heck-out is no later than 10:00** unless otherwise agreed in advance. Departure is possible only after handover and inspection of the premises used.
e. There is a strict smoking ban throughout the boarding house!!! In the event of a breach, a fee of 5.000,- Kč will be charged. It is possible to smoke outside in restricted areas.
f. Guests can only use the guest house area, garden and parking. Other areas and adjoining private land are not permitted.
g. As part of a thrifty approach to nature, we ask you to sort your waste.
h. Respect the observance of the night silence between 10:00 p.m. and 6:00 a.m.
i. Movement throughout the guest house interior in outdoor footwear is not permitted.
j. In all rooms is forbidden to move furniture in any way.
k. It is forbidden to dry things in rooms.
l. It is forbidden to use your own electrical appliances throughout the guest house, except for sanitary items such as hairdryers or razors, and a computer charger, telephones, etc. he absolute ban applies in particular to cooking and heating appliances.
m. Any music production that would disturb the surroundings of the guest house is prohibited both indoors and outdoors throughout the whole day.
n. The entire interior of the guest house is forbidden to tamper with fire in any way.
o. Any defects must be immediately reported to the Operator.
p. A first aid kit is available in the kitchen of the guest house.
q. Everyone is obliged to secure their belongings in such a way that they are not disposed of, including discarded items in parked vehicles.

r. The guest is obliged to be considerate of other housemates, to maintain order, cleanliness and to comply with the provisions of this Operating and house rules.
s. Bedding exchanges always occur when the person staying is changed, in the case of accommodation for a longer period of time after the agreement.
t. Large sports facilities, e.g. bicycles, are not allowed to be brought into the living areas of the guest house. This equipment can be stored in the premises designated for this purpose.
u. It is forbidden to gather more people in the room than the room is intended for.
v. The guest is entitled to receive visits in the room (in the guest house of a non-resident person) only with the prior consent of the Operator.
w. It is forbidden to use all pyrotechnics (fireworks, fireworks, firecrackers, firecrackers, etc.) in the building and its surrounding area.).
x. Operating and house rules are binding for all residents. In case of non-compliance with these rules, the operator or owner of the premises may exclude the person from the accommodation without compensation and impose a fee of 5.000 Kč.

III. Booking and cancellation conditions:

Cancellation of booking:
- The stay can be cancelled in person, by phone, or by e-mail.
- The date of cancellation shall be the date on which the customer notifies this fact.

When cancelling an order by a customer, it is charged:
- free of charge when cancelling 30 and more days prior to arrival
- 100% of the booking price when cancelling a stay less than 30 days prior to arrival

IV. Catering services

a. The guest house does not provide catering services.
b. The drinking water supply is from the municipal water supply.
c. The guest house provides a fully equipped kitchen for your own meal preparation.

V. Liability for damages

a. A refundable cash deposit is requested from the guest during the check-in. If there is no damage during the stay, the guest's bail will be refunded in full in cash during the check-out. In other cases, a list of damages will be drawn up and the amount of the total damage assessed. If the total damage is greater than the amount of the deposited refundable bail, the guest is obliged to pay the difference immediately.
b. At the beginning of the accommodation, the guest takes over the property without any faults. It is obliged to notify any defects identified without delay.
c. If a guest's room or other equipment is damaged by negligence or intentionally, or if a key is lost or broken, the guest will pay for the damage in full.
d. If such damage to the rooms' furnishings is detected, when it will not be possible to restore them to their original condition (irreversible mechanical, chemical and other damage to upholstery, mattresses, bedding, furniture, electronics, etc.), the guest will pay the price of the damaged equipment on the basis of the cost proofed by the guest house.

e. According to the previous point, it will also proceed in cases of damage to the equipment of the guest house in the common areas (dining room, kitchen, living room, common room, corridors, stairs, bathrooms, outdoor facilities, etc.).
f. With such damage to the paintings, when local repainting would detract from the appearance of the room, the guest will pay for the complete repainting of the wall, or depending on the extent of the damage to the entire room.
g. Parking of guests' vehicles is allowed on their own unfenced property in front of the guest house. The owner of the guest house is not responsible for the theft of personal belongings and other valuables left in automobiles.
h. The guest house does not guarantee valuables or money put away in the unlocked areas of the guest house.

VI. Safety rules and precautions

a. Movement in and around the guest house is at your own risk. Be aware of the dangers of stairs, wet surfaces and electric shock.
b. Caution should be exercised when staying with children, e.g. not leaning out of windows, touching hot appliances, sharp objects.
c. The use of outdoor equipment such as a swimming pool, trampoline, barbecue or play features for children is at your own risk only and parents bear full responsibility for their children when using the said equipment.
d. Guests must not keep weapons, explosives and fireworks on the premises of the guest house, or hold or store intoxicating or psychotropic substances or poisons.
e. The guest may not build a fire without the consent of the Operator.
f. The first aid kit is located on the ground floor in the kitchen of the guest house.
g. The extinguishers are located in the hall of the guest house.

VII. Fire rules and fire precautions

a. By taking the keys to the guest house, the guest takes note of the fire and alarm directives in their entirety and expresses his unreserved agreement with them.
b. The guest house is a completely non-smoking facility, so there is a strict ban on smoking inside the building. Smoking is only allowed outside in a designated area. Butts should be placed in the appropriate container.
c. Open fire handling is prohibited throughout the guest house.
d. The use of custom electrical or gas appliances, with the exception of sanitary facilities and laptop computers, is strongly prohibited. The absolute ban applies in particular to cooking and heating appliances.
e. The guest notes that the guest house is not equipped with an autonomous detection and signaling device - a smoke alarm detector.
f. In well accessible and visible places, the guest house is equipped with portable fire extinguishers. All portable fire extinguishers installed can also be extinguished under electric current.
g. Use fire extinguishers only in fire!!!! Any damage or even use of fire extinguishers in other situations (negligence, vandalism, children's access..) will have to be reimbursed. This means paying for the new fire extinguisher and the cost of cleaning the premises.

VIII. Sauna visiting rules

a. Access to the sauna is restricted to healthy persons. All persons suffering from any disease that may endanger their health when using the sauna or may endanger the health of other sauna users (including upper respiratory diseases) are excluded. This includes, in particular, persons suffering from acute febrile illness, eye inflammation, infectious or repulsive diseases, and persons who are covered or dressed with bandages. Bacillary carriers of intestinal and other contagious diseases are also excluded from participation.
b. All persons under the influence of alcohol or other intoxicating or addictive substances are also excluded.
c. Access to the sauna is possible only by prior agreement with the Operator.
d. Before entering the sauna, the visitor is obliged to undress and take off his/her swimwear, wash properly with soap and take a shower. During the sauna, the visitor is naked and barefoot.
e. Everyone takes his/her own towel or bath towel with him/her to the sauna, which he/she is covered with throughout the sauna session.
f. The stay in the sauna should be no longer than about 15 minutes. The subsequent cooling is done under the shower or in a cooling tub. Before entering the tub, the visitor takes a shower. The heating and cooling cycle is usually performed 3 times. The process must be adjusted according to individual feelings and current state of health. Persons with circulatory disorders should consult their doctor about sauna use.
g. Rest is necessary after the process.
h. Every visitor is obliged to maintain cleanliness, order, basic hygiene habits in the sauna and to follow the rules set out in the Operating and House Rules. It is forbidden to bring other items (bathing caps, shoes, plastic products, etc.) into the sauna.
i. It is forbidden to pour water on the sauna heaters and to use aromatic additives in the sauna (possible allergy of other visitors).
j. In case of injury or nausea, it is necessary to call for help and provide first aid.
k. The sauna visitor is not allowed to modify the sauna regime by changing the set parameters or by influencing the sauna controllers.
l. Each participant is responsible for his/her own health condition.
m. The sauna and the cooling bath may only be used by persons over 18 years of age.
n. The use of the sauna and cooling tub is at your own risk.
o. Tha sauna is available between 10:00 and 22:00.

Dymokury, 01.02.2026

Ing. Miroslav Kubelka